



Vancouver Branch British Columbia

REGISTERED MUSIC TEACHERS' ASSOCIATION

Recommended policies for missed lessons – January 2021

The Vancouver/Burnaby Branch of the BCRMTA supports the following guidelines concerning lessons missed by the student.

1. Lessons missed with *no* notice:
 - a. If a student gives no notice before missing a lesson, no makeup lesson will be offered.
2. Lessons missed 24 hours or *less* notice:
 - a. If a student gives 24 hours' or less notice that a lesson will be missed, an online lesson at the regular time may be offered, otherwise a make-up lesson may be scheduled at the discretion of the teacher.
3. Lessons missed 7 days or *less* notice:
 - a. If a student gives 7 days' or less notice that a lesson will be missed, a makeup may be scheduled at the discretion of the teacher.
4. Lessons missed 7 days or *more* notice:
 - a. If a student gives more than 7 days' notice that a lesson will be missed, a makeup may be scheduled at the discretion of the teacher.
5. It is the suggested policy of the Branch that no refunds for missed lessons be offered, except in extenuating circumstances such as extended illness or absences.